

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 10th day of December 2019
C.G.No:145/2019-20/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. D. Subba Rao	Member (Technical)
Sri. A. Ramdas	Member (Finance)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

M.Rojananda Sharma , D. No.20-1-466/F/S/F, Maruti Nagar, Korlagunta, Chittoor- Dist	Complainant
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AND

1.Assistant Executive Engineer/O/Korlagunta 2.Deputy Executive Engineer/OSD2/Tirupati 3. Executive Engineer/O/Tirupati Town	Respondents
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ORDER

1. Complainant presented a complaint before this Forum regarding replacement of damaged meters and restoration of supply to his school.
2. Respondent No. 2 in his written submission to the Forum stated that the grievance of the complainant was resolved by fixing new meters to the complainant premises after receiving burnt cost payments by the complainant and supply was restored on 01.09.2019.
3. Complainant had also addressed a letter to the Chairperson/CGRF expressing his satisfaction for resolving his grievance.

DESPATCHED

DATE

19/12

4. In as much as the grievance of the complainant was resolved by Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10th December 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.